

# PECB Certified ISO 9001 Lead Implementer eLearning Training Course

Master the implementation and management of a quality management system (QMS) based on ISO 9001

PECB

Technological developments have taken the world by storm, changing many aspects of our lives, including the way we teach. The COVID-19 pandemic has taught us that adapting to the new virtual environment is no longer optional. For many of us, it has become a necessity.

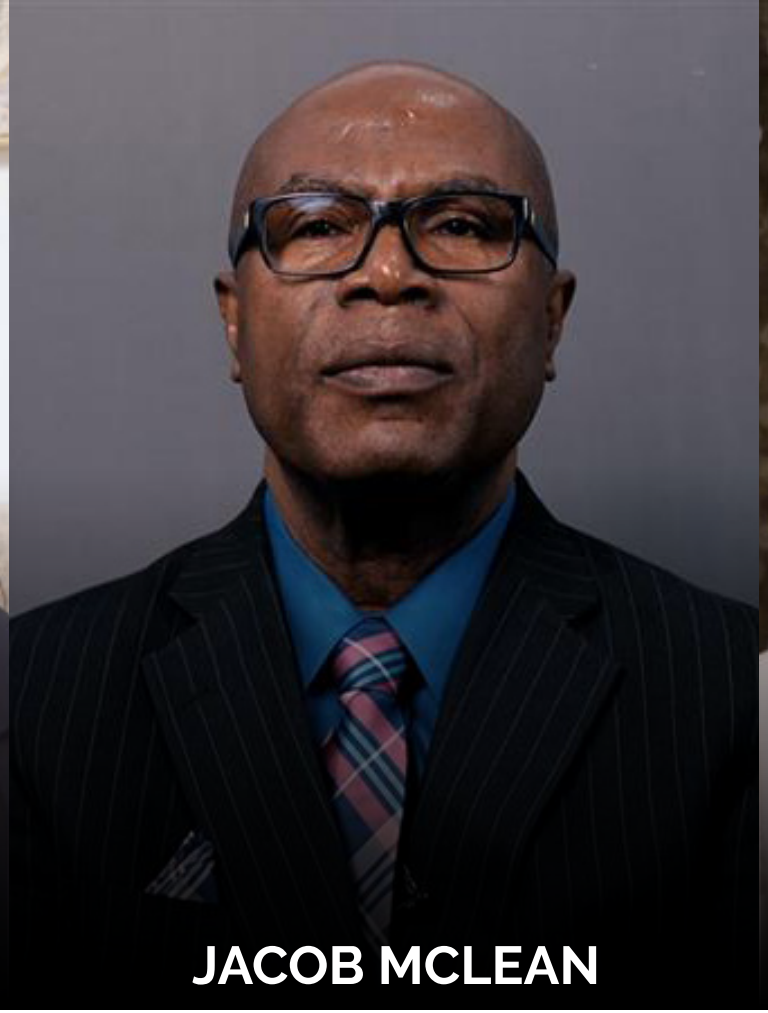
PECB eLearning started as an attempt to adapt to the ever-changing nature of online education. PECB has created this platform to facilitate the delivery of training courses and make our products accessible from different environments, including the comfort of one's own.

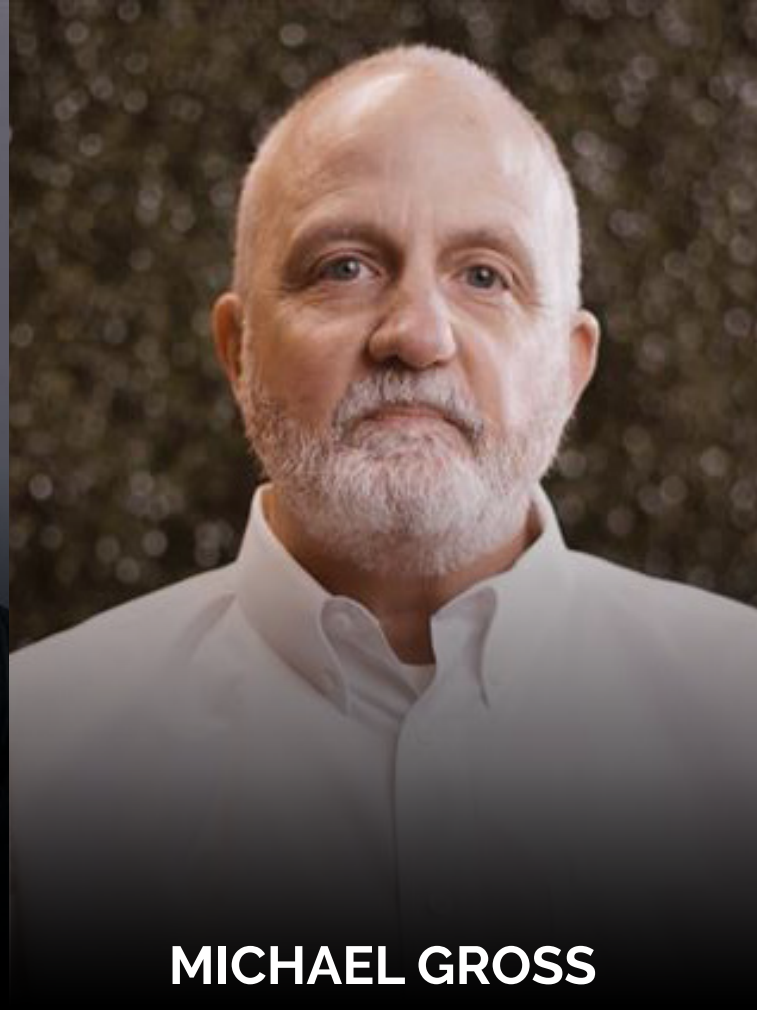
The ISO 9001 Lead Implementer eLearning training course is designed to enable attendants to implement a quality management system (QMS) based on the requirements of ISO 9001, as well as the best practices and approaches used for the implementation and subsequent maintenance of a QMS.








# Meet the Trainers

Our eLearning training courses have been catered to meet each individual's needs and have been designed with the aim of eliminating geographical and time barriers. Each eLearning training course is delivered by experienced Trainers from all around the world, and is divided into several video sections and subsections. Videos contain animations to support what the trainer is lecturing — the animations correspond to the sections provided in in the traditional mode of training. To keep our candidates engaged, we have incorporated quizzes into our eLearning training courses.

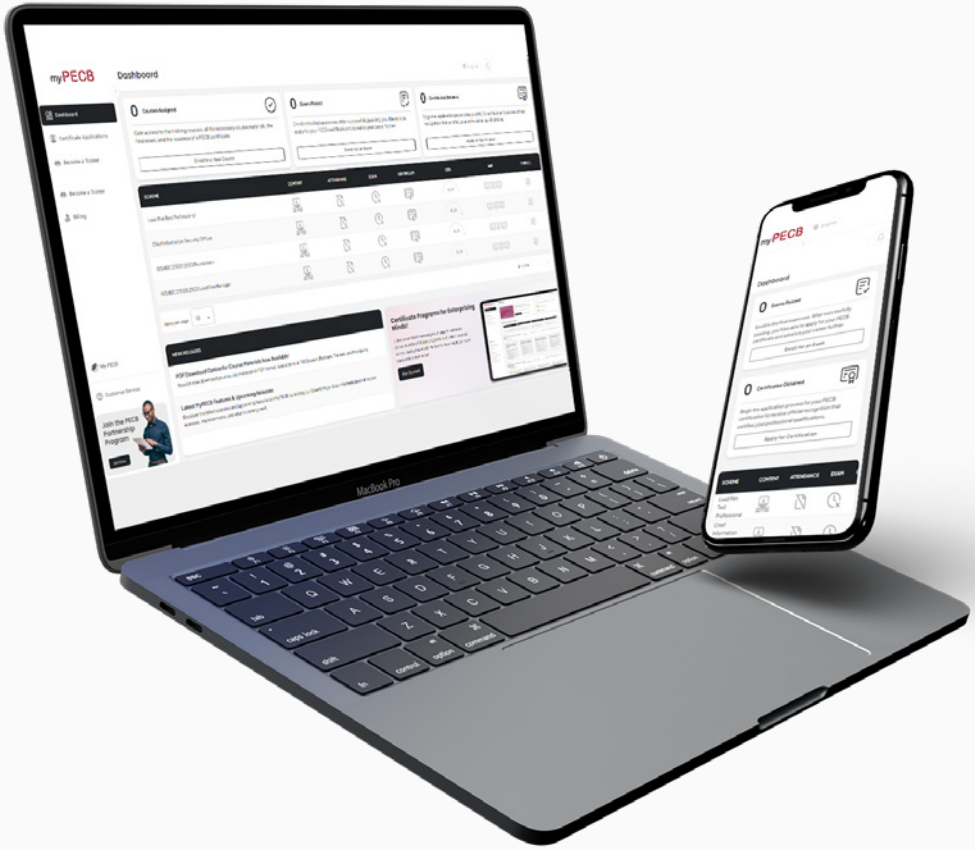
# How does the ISO 9001 Lead Implementer eLearning experience look like?

Our ISO 9001 Lead Implementer eLearning training course is delivered on *my*PECB platform. It becomes available after you log in using your PECB account.

In addition to having the training course content in the video format, you can also access the regular training course materials format, structured in training course days, with the additional files available in an editable format (depending on the training course, the case study, exercises, and exercises correction key files will also be available).

Quizzes are part of the training course to increase interactivity between attendants and the training material.

- ✓ Take the training course
- ✓ Access the materials on *my*PECB
- ✓ Enter the exam at your most convenient date, time, and location via PECB Exams






# How can you benefit from the PECB eLearning experience?



Our eLearning training courses have been designed to meet the needs of diverse learners who have different learning preferences and/or limited time to attend a training course session.

Here are some of the main benefits of the PECB eLearning experience:

- ✓ Both the training course and the examination are conducted fully online. Thus, all you need is an electronic device, and internet access.
- ✓ The training course is available 24/7, so you can adapt your study pace, time, and location to your schedule instead of having to adapt your schedule to the training course.
- ✓ The unlimited access allows you to go back to any section of the training course as needed.
- ✓ Every training course consists of several video sections.
- ✓ This was done with the sole purpose of making the information easy to receive and process.

Simply put, the eLearning training courses are a convenient way to effectively enhance your professional skills.

# Why should you attend?

The PECB ISO 9001 Lead Implementer is a five-day training course that aims to help you develop the competence necessary to establish, implement, operate, maintain, and continually improve a QMS. This training course aims to equip you with in-depth knowledge on ISO 9001 requirements, as well as the best practices and approaches used for the implementation and subsequent maintenance of a QMS.

By attending this training course, you can help organizations utilize a structured and evidence-based approach for managing the quality of their products and services. Apart from this, you will also learn about the importance of customer focus and benefits of setting the foundations of an organizational culture which enables and supports quality.

After attending the eLearning training course, you can take the corresponding exam. If you successfully pass, you can apply for a "PECB Certified ISO 9001 Lead Implementer" credential, which demonstrates your ability and practical knowledge to implement a QMS based on the requirements of ISO 9001.

# Who should attend?

- ✓ Project managers and consultants involved in quality management
- ✓ Individuals responsible for ensuring conformity to quality management requirements within an organization
- ✓ Members of a QMS implementation team



# Training course structure

### Section 1
- ✓ Training course objectives and structure

### Section 2
- ✓ Overview of ISO, management systems, and ISO 9000 family

### Section 3
- ✓ Introduction to quality and QMS based on ISO 9001

### Section 4
- ✓ Initiation of the QMS implementation

### Section 5
- ✓ Leadership and commitment

### Section 6
- ✓ Quality policy

### Section 7
- ✓ Roles, responsibilities, and authorities

### Section 8
- ✓ Context of the organization

### Section 9
- ✓ QMS Scope

### Section 10
- ✓ Actions to address risks and opportunities

### Section 11
- ✓ Quality objectives

### Section 12
- ✓ Change management

### Section 13
- ✓ Resources

### Section 14
- ✓ Competence

### Section 15
- ✓ Awareness and communication

### Section 16
- ✓ Management of documented information

### Section 17
- ✓ Requirements for products and services

### Section 18
- ✓ Design and development of products and services

### Section 19
- ✓ Outsourcing

### Section 20
- ✓ Production and service provision

### Section 21
- ✓ Monitoring, measurement, analysis, and evaluation

### Section 22
- ✓ Internal audit

### Section 23
- ✓ Management reviews

### Section 24
- ✓ Nonconformities and corrective actions

### Section 25
- ✓ Continual improvement

### Section 26
- ✓ Preparation for the certification audit

### Section 27
- ✓ Closing of the training course

# Learning Objectives

- ✓ Understand the concepts, approaches, methods, and techniques used for the implementation and the effective management of a QMS based on ISO 9001
- ✓ Interpret and implement the requirements of ISO 9001 in the specific context of an organization
- ✓ Understand the operation of a QMS and its processes based on ISO 9001
- ✓ Monitor and continually improve a QMS as per the needs and changes in an organization



# Examination

The "PECB Certified ISO 9001 Lead Implementer" exam meets the requirements of the PECB Examination and Certification Program (ECP). It covers the following competency domains:

**Domain 1:** Fundamental principles and concepts of a quality management system

**Domain 2:** Initiation of a QMS implementation

**Domain 3:** Planning of a QMS implementation based on ISO 9001

**Domain 4:** Implementing a QMS based on ISO 9001

**Domain 5:** Monitoring and measurement of a QMS based on ISO 9001

**Domain 6:** Continual improvement of a QMS based on ISO 9001

**Domain 7:** Preparation for an QMS certification audit

*For specific information about the exam type, languages available, and other details, please visit the List of PECB Exams and the Examination Rules and Policies.*

# Certification

After successfully passing the exam, you can apply for one of the credentials below. You will receive the certificate once you comply with all the requirements related to the selected credential. For more information about ISO 9001 certifications and the PECB certification process, please refer to the Certification Rules and Policies.

| Credential | Exam | Professional experience | QMS project experience | Other requirements |
|---|---|---|---|---|
| PECB Certified ISO 9001 Provisional Implementer | PECB Certified ISO 9001 Lead Implementer exam or equivalent | None | None | Signing the PECB Code of Ethics |
| PECB Certified ISO 9001 Implementer | PECB Certified ISO 9001 Lead Implementer exam or equivalent | Two years (One year in quality management) | 200 hours | Signing the PECB Code of Ethics |
| PECB Certified ISO 9001 Lead Implementer | PECB Certified ISO 9001 Lead Implementer exam or equivalent | Five years (Two years in quality management) | 300 hours | Signing the PECB Code of Ethics |
| PECB Certified ISO 9001 Senior Lead Implementer | PECB Certified ISO 9001 Lead Implementer exam or equivalent | Ten years (Seven years in quality management) | 1,000 hours | Signing the PECB Code of Ethics |

### General information

- ✓ Certification fees are included in the exam price.
- ✓ In addition to the eLearning course videos, participants will be provided with the training course material containing over 500 pages of explanatory information, examples, best practices, exercises, and quizzes.
- ✓ An attestation of course completion worth 31 CPD (Continuing Professional Development) credits will be issued to the participants who have attended the training course.
- ✓ In case candidates fail the exam, they can retake it within 12 months following the initial attempt for free.

***Note:*** *PECB certified individuals who possess Lead Implementer and Lead Auditor credentials are qualified for the respective PECB Master credential, given that they have taken four additional Foundation exams related to this scheme. More detailed information about the Foundation exams and the Master credential requirements can be found here.*




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